



## Sustainable Development Report

Jones recognizes and embraces our responsibility for the impact of our activities on the environment, team members, communities and consumers – and we’re committed to continuous improvement in this area while creating value for all of our stakeholders.

We build sustainability into our own practices through environmental, health and safety, diversity and corporate social responsibility programs, and choose to work with suppliers who have a demonstrated commitment to sustainability.

## Sustainable Development Goals

We are proud to contribute to a number of the Sustainable Development Goals set by the United Nations to transform our world.





We advance health and well-being through progressive packaging platforms. We continue to innovate and produce packaging and services for healthcare, wellness and nutrition markets that protect product integrity and help consumers make informed decisions about products. Our purpose is underpinned by helping our customers put consumer wellness first.



We believe in gender equality, including empowering women in the workplace and in leadership roles within our organization. Our total workforce is comprised of 45% women, while our leadership is comprised of 31% women. We also hold a Women Owned Business certification from WEConnect International.



We offer a comprehensive preventive healthcare package for employees and their eligible dependents, including access to mental health and life counselling support. We are also OHSAS 180001 self-declared to ensure health and safety of team members. We provide a competitive wage structure per third-party review; detailed, transparent training processes; jointly developed growth plans; and advanced education for career-focused team members.



We have partnered to bring innovation to market for over 100 years, including many "market-firsts". We are committed to innovation through investments and talent acquisition, including a dedicated development team with industry-recognized technical innovation in printed circuitry, as well as thought leadership internationally. This includes ongoing development of connected medication adherence solutions to support global aspirations to keep people healthy and at home longer.



We invest in modern production capabilities that reduce waste and energy consumption with closed-loop recycling. We have installed energy-efficient lighting in our facilities and partner with organizations such as London Hydro to develop sustainable energy management programs. Our design engineering team also maintains rigorous global packaging scorecard standards to optimize packaging structure and minimize waste.



We were the first Canadian folding carton converter to certify to ISO 14001 in 2004 and since then, we have partnered with raw material suppliers who are committed to the environment. Our Sustainable Forestry Initiative and Forest Stewardship Council™ certifications mean we source paperboard from responsible and renewable resources, promoting the health of our world's forests. We also focus on increasing recyclable plastics across our offering.



We have ongoing collaboration programs with government agencies, health academic institutions, advocacy groups, technology sectors, supply chain partners, international industry colleagues, hospitals and healthcare clients to design, test, validate and commercialize solutions to make a positive impact on health.



# Environmental Certifications

- Certified under the Sustainable Forestry Initiative (SFI) and Forest Stewardship Council (FSC®) chain of custody initiatives for paperboard, ensuring forest fibre is obtained from sustainable and responsible sources
- While the first Canadian carton converter to certify to ISO 14001, we now exercise the “self-declaration” option outlined by the environmental management system. Designed to manage an organization’s impact on the external environment, all elements of ISO 14001 are built into our standard operating procedures

## Product Highlights

We offer sustainable products and services to our customers and in partnership with our suppliers:



### Folding Cartons

We ensure forest fibre for paperboard materials is obtained from sustainable and responsible sources. We also work closely with our customers to design and produce packaging components that minimize waste and maximize production efficiency.



### ReImagine™ Paperboard~

We offer ReImagine™ CIS premium paperboard for folding cartons, that includes up to 30% post-consumer recycled fibre.

### Vials & Bottles

All of our pharmacy vials are made of 100% fully recyclable polypropylene. We also offer pharmacy bottles manufactured from 100% post-consumer, food-grade recycled PET resin.



### Adherence Packaging

In addition to sourcing fibre for paperboard sustainably, we also offer plastic adherence packaging options that are fully recyclable with PET blisters and polypropylene seals that can be separated for recycling.



### Pressure Sensitive Labels

We offer sustainable label stock solutions that can provide significant efficiency gains and cost savings.



### RafCycle™ Label Recycling~

Our customers have access to a sustainable label liner waste program free of charge.



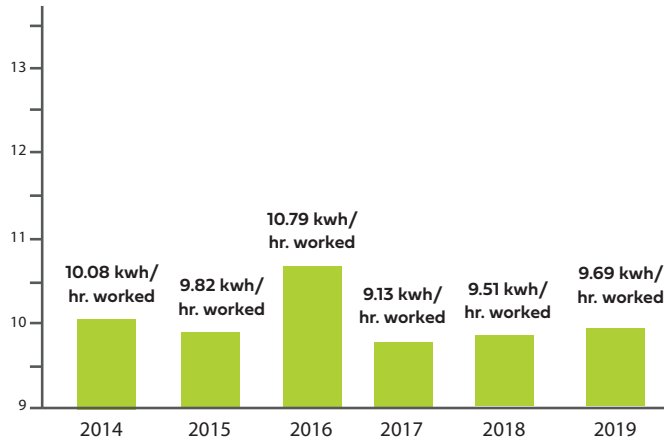
### CleanFlake™ Label System~

CleanFlake™ adhesive and paper facestock can be 100% recycled into food-grade bottles and containers – no need for consumers to remove labels from packaging before recycling.

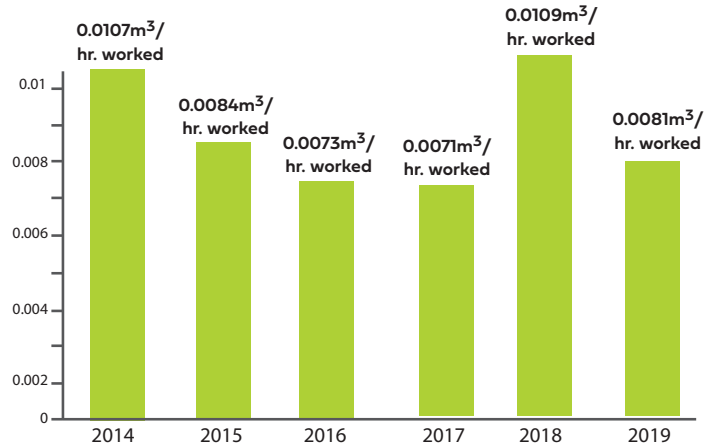


~ ReImagine is a trademark of Clearwater Paper. RafCycle is a trademark of UPM Raflatac. CleanFlake is a trademark of Avery Dennison.

## Electricity Usage



## Water Usage



- **0% increase in natural gas usage** from 2014 to 2019, despite increased production volumes
- Our 2019 volatile organic compound emissions value fell within the Ministry of Environment's **acceptable standard of ±10%** variance – our emissions have remained consistent year-to-year
- Partnership with London Hydro and Goldfin Energy Consultants to develop a **Sustainable Energy Management (SEM)** program, exploring continuous improvement for energy and resource management in our facilities

**78%**

of all paperboard product waste diverted from landfills

**24.3%**

water usage decrease from 2014 to 2019

**3.9%**

electricity usage decrease from 2014 to 2019

## Health and Safety

\*Industry benchmark data below is based on 2018 Workplace Safety and Insurance Board rate group averages

**0.53** Average Lost-Time Frequency in London, Canada operations from 2015 to 2020 compared to the industry average of 0.66\*

**2.41** Average Medical Aid Frequency in London, Canada operations from 2015 to 2020 for our manufacturing operations compared to the industry average of 3.51\*

**0.60** Average Lost-Time Frequency in our Brampton, Canada operations from 2015 to 2020, compared to 0.66\*

**0.91** Average Medical Aid Frequency in our Brampton, Canada operations from 2015 to 2020, compared to 3.51\*

## Corporate Social Responsibility

- Healthcare, children and education are the strategic pillars that guide our generous corporate giving plan, focused on on-going participation in annual giving programs and capital campaigns across our communities
- Our program includes staff-driven fundraising activities, such as annual participation in the Heart & Stroke Foundation Big Bike event, and multiple food, clothing and gift drives for local charities
- We are proud to be a Certified Women's Business Enterprise through WEConnect International

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