

Corporate Sustainability Report



Jones recognizes and embraces our responsibility for the impact of our activities on the environment, staff, communities and consumers – and we’re committed to continuous improvement in this area while creating value for all of our stakeholders.

Not only do we build sustainability into our own practices through robust environmental, health and safety, and corporate social responsibility programs, but we also choose to work with suppliers who have demonstrated commitment to sustainability.

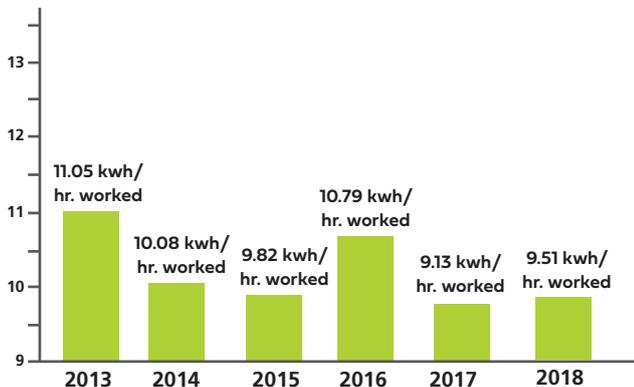
For example, our Cartons & Labels business unit sources all fibre materials from non-controversial suppliers, including paperboard that is recycled and/or recyclable, while all of the pharmacy vials distributed by our Pharmacy & Medication Adherence business unit are made of 100% fully recyclable polypropylene.

By reducing energy and material use and optimizing recyclability, we have won industry accolades. More importantly, we have won consumer respect for our clients.

We’re excited to share below highlights from our sustainability program over 2018. As always, if you have any questions, comments or concerns, please don’t hesitate to contact us.

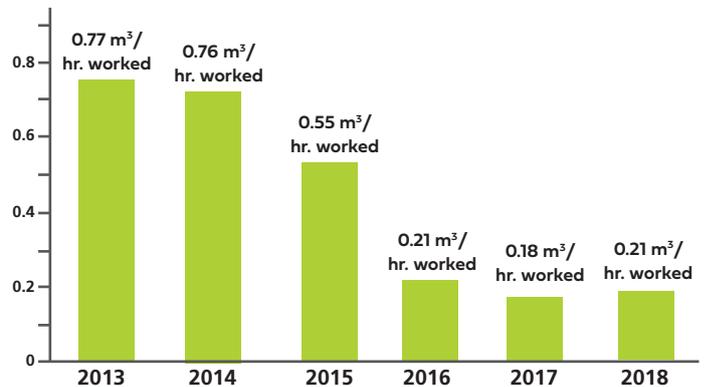
Electricity Usage*

13.9% decrease from 2013 to 2018



Natural Gas Usage*

72.7% decrease from 2013 to 2018



- Our 2018 volatile organic compound emissions value fell within the Ministry of Environment’s acceptable standard of $\pm 10\%$ variance – our emissions have remained consistent year-to-year

Environmental Certifications

- 10 years certified under the Sustainable Forestry Initiative (SFI) and Forest Stewardship Council (FSC®) chain of custody initiatives for paper/paperboard, ensuring forest fibre is obtained from sustainable and responsible sources
- Previously registered to ISO 14001 for 16 years, and continue to exercise the “self-declaration” option outlined by the environmental management system, which is designed to manage an organization’s impact on the external environment. This means all elements of ISO 14001 are built into our standard operating procedures

86%

Of all paperboard product waste diverted from landfills

Health and Safety

- Previously registered to OHSAS 18001 for 5 years, and continue to exercise the “self-declaration” option outlined by the standard, which ensures we provide a safe and healthy workplace for employees and customers. This means all elements of OHSAS 18001 are built into our standard operating procedures
- Seat on the prestigious Workplace Safety North Advisory Committee for three years as a result of our exceptional safety leadership and performance



470,265 hours worked without a lost-time incident at our head office and primary converting facility in 2018

30% reduction in first aid incidents at our London facilities from 2013 to 2018, despite an increase of over 45,000 hours worked

85% reduction in medical aid incidents at our Brampton facility from 2013 to 2018



Corporate Social Responsibility

- Jones is highly involved in activities that promote social responsibility and giving back. Healthcare, children and education are the strategic pillars that guide our generous corporate giving plan, focused on on-going participation in local capital campaigns for London Health Sciences Centre, the Children’s Hospital and Thames Valley Children’s Centre, to name a few. Jones also encourages members of our senior leadership team to give their time to participate on the Boards and Committees of these meaningful and important organizations
- Our program includes staff-driven fundraising activities, such as annual participation in the Heart & Stroke Foundation Big Bike event, and multiple food, clothing and gift drives for local charities throughout the year
- Finally, we are proud of our legacy Employee Charitable Contribution program, where every staff member contributes the equivalent of a full day’s salary each year to support the top 10 charities as selected annually by staff themselves

